



## ABS CONSULTANT PVT. LTD.

SEBI AUTHORISED CATAGORY -1 REGISTRARS & SHARE TRANSFER AGENT WITH NSDL & CDSL CONNECTIVITY

**Annexure-B** 

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending May, 2023.

| SN | Received<br>from                    | Carried<br>forward<br>from<br>previous<br>month | Received<br>during<br>the<br>month | Total<br>Pending# | Resolved* | Pending at the end of the month**       |   | Average<br>Resolution<br>time^<br>(in days) |
|----|-------------------------------------|---|------------------------------------|-------------------|-----------|---|---|---|
|    |                                     |   |                                    |                   |           | Pending<br>for less<br>than 3<br>Months | Pending<br>for more<br>than 3<br>Months |   |
| 1  | 2                                   | 3   | 4                                  | 5                 | 6         |   | 7                                       | 8   |
| 1  | Directly<br>From<br>Investors       | -   | -                                  |                   | -         | 1                                       | 1                                       | -   |
| 2  | SEBI<br>(SCORES)                    | -   | -                                  | -                 | -         | -                                       | -                                       | -   |
| 3  | Stock<br>Exchanges<br>(if relevant) | -   | -                                  | -                 | -         | -                                       | -                                       | -   |
| 4  | Other<br>Sources<br>(ifany)         | -   | -                                  | -                 | -         | -                                       | -                                       | -   |
| 5  | Grand<br>Total                      | ı   | -                                  | -                 | -         | -                                       | -                                       |   |

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.





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Month-wisedataforthecurrentfinancialyear\*

| SN | Month           | Carriedforward    | Received | Resolved | Pending |
|----|-----------------|-------------------|----------|----------|---------|
|    |                 | Frompreviousmonth |          |          |         |
| 1  | 2               | 3                 | 4        | 5        | 6       |
| 1  | April, 2023     | 98                | 2        | 2        | -       |
| 2  | May, 2023       | 100               | -        | -        | -       |
| 3  | June, 2023      |                   | -        | -        | -       |
| 4  | July, 2023      |                   | -        | -        | -       |
| 5  | August, 2023    |                   | -        | -        | -       |
| 6  | September, 2023 |                   | -        | -        | -       |
| 7  | October, 2023   |                   | -        | -        | -       |
| 8  | November' 2023  |                   | -        | -        | -       |
| 9  | December' 2023  |                   | -        | -        |         |
| 10 | January' 2024   |                   | -        | -        | -       |
| 11 | February' 2024  |                   | -        | -        | -       |
| 12 | March' 2024     |                   | -        | -        | -       |
|    | GrandTotal      |                   | 2        | 2        |         |

T Trend of annual (Calendar Year) disposal of complaints(for 5 years on rolling basis)\*

| SN | Year        | Carriedforwardfrom previousyear | Received | Resolved | Pending |
|----|-------------|---------------------------------|----------|----------|---------|
| 1  | 2018-19     | 80                              | 6        | 6        | -       |
| 2  | 2019-20     | 86                              | 7        | 7        | -       |
| 3  | 2020-21     | 93                              | -        | -        | -       |
| 4  | 2021-22     | 93                              | 2        | 2        | -       |
| 5  | 2022-23     | 95                              | 3        | 3        | -       |
| 6  | 2023-24     | 98                              | 2        | 2        |         |
|    | Grand Total |                                 | 20       | 20       | -       |

Yours faithfully,

For ABS CONSULTANT PVT. LTD.

Uttam Chand Sharma Director DIN:00469231